



Pre-Visit Checklist and FAQs for Oral & Facial Surgery

Preparing for your visit to Oral & Facial Surgery is an important step towards ensuring a smooth and efficient experience. To assist you, we've compiled a handy pre-visit checklist and answered some frequently asked questions.

Pre-Visit Checklist

- New Patient Information Forms:** Download, print, and complete the New Patient Information Forms from our website. Bring these forms with you to your appointment to save time during check-in.
- Photo ID and Insurance Card:** Please bring a valid photo ID and your current insurance card. This helps us verify your identity and process any claims efficiently.
- Medical History:** Be prepared to discuss your medical history, including any medications you are currently taking, allergies, and past surgeries or treatments.
- List of Questions:** Write down any questions or concerns you may have for your surgeon. This ensures you don't forget to address any important points during your visit.
- Arrive Early:** If it's your first visit, aim to arrive at least 15 minutes early. This extra time helps us ensure all paperwork is in order and allows you to relax before your appointment.
- Wear Comfortable Clothing:** Depending on the type of consultation or procedure, it may be advisable to wear comfortable and loose-fitting clothing.

FAQs

- **What should I do if I can't complete the New Patient Information Forms before my visit?**

If you're unable to complete the forms in advance, please arrive at least 30 minutes early to your appointment. This will give you ample time to fill out the



ORAL AND FACIAL SURGERY

Drs. Kramer and Koterwas, P.A.

forms in our office.

- **How does Oral & Facial Surgery protect my privacy?**

We strictly adhere to HIPAA regulations to ensure the privacy and security of your personal and medical information. Your records are handled with the utmost care and are only used to provide you with the best possible care.

- **Can I eat before my appointment?**

This depends on the type of procedure planned. For general consultations, eating is typically fine. However, if you're scheduled for surgery, especially under sedation or general anesthesia, you'll receive specific instructions not to eat or drink anything for a certain period before your appointment. Always follow the pre-surgical instructions provided to you.

- **What payment methods do you accept?**

We accept various payment methods, including cash, checks, and most major credit cards. We also offer financing options for eligible patients. Please contact our office for more details.

- **Do you provide emergency services?**

If you have an urgent issue, please call our office directly. We strive to accommodate emergency situations as promptly as possible.

- **What should I bring if I'm under 18?**

Patients under 18 must be accompanied by a parent or legal guardian who can make medical decisions on their behalf.

Oral & Facial Surgery

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